



VARROW

**MANAGED
SERVICES**

2023-2024

CHANGE. ADAPT. ACCELERATE

Welcome to

VARROW TECHNOLOGIES

we're a close-knit team of seasoned industry professionals driven by a singular mission: to revolutionize the way people view the IT sector.

We're dedicated to forging robust and dependable partnerships, and we believe that the foundation of such partnerships lies in our unwavering commitment to ethical practices, absolute transparency, and unwavering expertise



VARROW

A TRUSTWORTHY TECHNOLOGY PARTNER



Each member of our team brings a wealth of knowledge and experience to the table.

We don't just talk the talk; we walk the walk. Our commitment to excellence goes beyond mere words; it's ingrained in everything we do. We firmly believe that trust is the cornerstone of any successful partnership, and that's why we prioritize ethical conduct above all else.

When you partner with us, you're not just getting a service provider; you're gaining a reliable ally in your IT journey. We're here to demystify the complexities of the IT world, providing you with transparent insights and solutions that empower your organization to thrive.

MANAGED SERVICES

Our Managed IT Services are designed to be the guiding force behind your organization's technology infrastructure, ensuring that your IT systems are reliable, secure, and aligned with your business goals.

With our experienced team of IT experts and state-of-the-art tools and methodologies, we take the burden of managing and maintaining your IT environment off your shoulders, allowing you to focus on what matters most – growing your business.

Our IT Infrastructure Solutions Solves

SIX KEY PROBLEMS



Downtime and System Failures

Our proactive monitoring and maintenance services help identify and address issues before they lead to system failures, minimizing downtime and ensuring the continuous operation of your IT infrastructure.



Security Vulnerabilities

Managed IT Services include robust cybersecurity measures, such as firewalls, antivirus, and intrusion detection, to protect your business from evolving cyber threats and vulnerabilities.



Lack of IT Expertise

Small and medium-sized businesses often lack the in-house IT expertise needed to manage complex technology environments. Our team of IT experts serves as an extension of your staff, providing the necessary skills and knowledge.



Data Loss and Recovery

Our backup and disaster recovery solutions ensure that your critical data is regularly backed up and can be quickly recovered in the event of data loss, hardware failures, or disasters.



Inefficient IT Spending

We optimize IT spending by identifying cost-saving opportunities, ensuring that you invest in technology that aligns with your business goals, and helping you avoid unnecessary expenses.



Scalability Issues

As your business grows, your IT needs evolve. We ensure that your IT infrastructure scales seamlessly to accommodate growth without causing disruptions or resource bottlenecks.

MANAGED SERVICES

SOLUTIONS BREAKDOWN



IT Infrastructure Management

Efficiently oversee and maintain your IT infrastructure, ensuring optimal performance and reliability for your organization.



Network Management and Monitoring

Proactively manage and monitor your network infrastructure, ensuring uptime, security, and optimal performance.



Server Management and Administration

Expertly manage and administer your servers, maintaining their performance, security, and availability.



Database Management

Efficiently manage and optimize your databases, ensuring data integrity, security, and high performance.



Cloud Services Management

Effectively oversee and optimize your cloud services, ensuring cost-efficiency, security, and performance.



Security and Compliance Management

"Proactively safeguard your organization with our comprehensive security and compliance management, ensuring data protection and regulatory adherence.

MANAGED SERVICES

SOLUTIONS BREAKDOWN



Application and Software Management

Efficiently manage and maintain your applications and software stack, ensuring seamless functionality and security.



Backup and Disaster Recovery Management

Ensure business continuity with our backup and disaster recovery management services, safeguarding data and operations in any crisis.



Patch Management and Software Updates

Efficiently handle software updates and patches, bolstering security and performance across your IT infrastructure.



Performance Monitoring and Optimization

Monitor and enhance the performance of your IT infrastructure, ensuring optimal operations and user experiences.



Vendor Management and Coordination

Streamline coordination and oversight of your IT vendors to optimize relationships and ensure cost-effective solutions.



Service Level Agreement (SLA) Management

Manage and enforce SLAs efficiently, ensuring service quality, compliance, and client satisfaction.

MANAGED SERVICES

SOLUTIONS BREAKDOWN



Mobile Device Management (MDM)

Securely manage and protect mobile devices, ensuring compliance, data security, and streamlined device administration.



Network Security Management

Proactively oversee network security, safeguarding your organization against threats and vulnerabilities.



Firewall and Intrusion Detection/Prevention System (IDS/IPS) Management

Manage and monitor firewalls and IDS/IPS systems efficiently, fortifying your network against cyber threats and intrusions.



VPN (Virtual Private Network) Management

Administer and monitor VPNs, ensuring secure and seamless remote access to your network resources.



Storage and Backup Management

Manage and oversee storage solutions and backups, ensuring data availability and security.



Virtualization Management

Administer and optimize virtualization solutions, maximizing resource utilization and agility in your IT environment.

MANAGED SERVICES

SOLUTIONS BREAKDOWN



Cloud Infrastructure and Platform Management

Oversee and optimize cloud infrastructure and platforms, ensuring scalability, security, and cost-efficiency.



Data Center Management

Manage and optimize cloud infrastructure and platforms, ensuring scalability, security, and cost-effectiveness.



Application Performance Monitoring (APM)

Monitor and analyze application performance comprehensively, ensuring optimal user experiences and system efficiency.



Network Performance Monitoring

Monitor and assess network performance comprehensively, ensuring efficient operations and swift issue resolution.



IT Compliance and Audit Management

Effectively manage IT compliance and audits, ensuring adherence to regulatory standards and data security.



Software License Management

Administer and oversee software licenses, ensuring compliance and cost optimization.

WHY VARROW?



Huge Cost Savings

Based in Egypt, we leverage low employee turnover, decades of market experience, and a proven formula to source top-tier talent and cost-efficient strategies for a successful business blend.



Excellent Delivery

Our certified service delivery team ensures high-quality project management, documentation, and timely services. We prioritize customer engagement through regular follow-ups and updates, guaranteeing satisfaction.



Customer Satisfaction

Our commitment doesn't stop when the service concludes. We go the extra mile to ensure everything runs smoothly, dedicated to your satisfaction—no hassles, no issues.



Unparalleled Support

We offer remote PC and server access, allowing us to swiftly address numerous issues without the delay of an on-site technician's arrival.



World-class Documentation

We furnish comprehensive Low-level design documents, incorporating service details for your future reference. Plus, our implementation documentation assists in rebuilding your environment, if ever required.



Superior Expertise

Our extensive IT service history spans decades, encompassing diverse technologies, industries, and application varieties.



No Technical Jargon

You deserve clear answers in plain language. Our technicians will ensure you fully grasp each step of our processes by providing clear explanations.



Tailor-made Solutions

We formulate, assess, and substantiate technology solutions based on a deep comprehension of the business advantages they offer to your company.

Let's Talk

CONTACT US



Head Office

El-Lasky Building no. 11G/4, Maadi, Cairo
Governorate 11742



Second Branch

Building 115 second floor- Smart Village,
Giza Governorate, Egypt



Phone Numbers

02 2516 5658



Email

info@varrow.tech



Website

www.varrow.tech

